



aidc-ltd@assam.gov.in
0361-2200399

ASSAM INDUSTRIAL DEVELOPMENT CORPORATION LTD

(A Govt of Assam Undertaking)
R. G. Baruah Road, Guwahati-781024
CIN- U75112AS1965SGC001246
www.aidcltd.com

অসম ঔদ্যোগিক উন্নয়ন নিগম সীমিত
(অসম চৰকাৰৰ প্ৰতিষ্ঠান)
ৰাধাগোবিন্দ বৰুৱা পথ, গুৱাহাটী-৭৮১০২৪

Bid Number : ECF No.691196 Date: 24.02.2026

Name of Work : SNIT for supply, installation, implementation and maintenance of HRMS System in AIDC

Reply to Query of the Bidder

The following may kindly be noted as reply to Bidder Query.

- Bidder / Company Name:** Kankan Railway Corporation Ltd. (KRCL)
Source of Query : Email from ROHINI <sysa.rohini@krcl.co.in> dt. 27 Feb 2026 17:58:20

Sl No.	Bid Document Reference	Query	Remarks
1	Clause 2.12 – Page 6	Is customization of the existing HRMS permitted?	Yes
		What proof is required to establish 2 years of usage?	Work Order / Completion Certificate/ Service Agreement.
2	Clause 2.16 – Page 6	Is hosting restricted to NIC/MeghRaj, or are MeitY-empanelled CSPs acceptable?	Yes, MeitY-empanelled accepted as per Govt. norms.
		Is data localization within India mandatory?	Yes
		Can the application be hosted in KRCL's private cloud, subject to compliance?	No
3	Clause 2.4 – Page 4	Kindly specify the accounting software currently used by AIDC.	Tally prime Edit log 5.1 being used for maintaining accounts
		Will API-based integration suffice?	Yes
4	Clause 2.6–	Is a native mobile app	Mobile App not

	2.9 - Pages 4-5	mandatory, or will a responsive web application suffice?	mandatory
		Is publishing on public app stores required?	Not mandatory
5	Clause 4.29 - Page 10	Are modifications limited to configuration changes?	No
		Will major enhancements attract additional commercial terms?	No
6	Clause 4.20 - Pages 8-9	Kindly provide indicative milestone structure.	As per the terms and conditions of SNIT.
		What percentage is payable at Go-Live?	As per the scope of SNIT.
7	Clause 4.32 & 4.33 - Pages 10-11	Can an OEM authorize only one exclusive partner?	Yes, only one
		Is consortium bidding permitted?	No
8	Clause 4.35 - Page 11	Will additional users be billed annually in advance or on actual usage?	On pro rata basis (actual users)
		Is there any upper limit on user expansion?	Maximum 200 users
9	Clause 2.6 - Pages 4-5	Does AIDC process foreign currency travel claims?	Yes
		Is automated exchange rate integration required?	Yes
10	Clause 2.10 - Page 5	Kindly specify required social media platforms for recruitment integration.	To be intimated in due course of time
		Is API-based integration mandatory?	No

2. Bidder / Company Name: AryabhCorp India Private Limited

Source of Query : Email from Shouvik Chatterjee
<shouvik.chatterjee@aryabhcorp.in> dt. 28 Feb 2026 15:02:20

SI No.	Bid Document Reference	Query	Remarks
1	Integration with accounting apps Clause 2.4 - Page 4	Kindly provide detailed information regarding the accounting application(s) currently in use by the department. Additionally, please clarify the scope and type of integration required, including whether it involves API-based integration, data synchronization, or real-time connectivity.	Tally prime Edit log 5.1 being used for maintaining accounts. API integration required.

2	Bell curve analysis Clause 2.8 - Page 5	We request a detailed clarification on the specific type of bell curve analysis required under this clause, including the objective, parameters to be considered, and the expected outcome of the analysis.	Not mandatory
3	Job Posting on Social Sites Clause 2.10 - Page 5	Kindly explain how many and which social site job posting is required and how department wants the integration done.	To be intimated in due course of time.
4	One On One meeting Clause 2.8 - Page 5	Please explain what is meant by this under security management.	Not mandatory
5	The system should be hosted in the online cloud server complying the IT Policy of Govt of India & Govt of Assam and the data security aspect of the Corporations date. The attendance system and admin portal should be maintained by supplier only. Clause 2.16 - Page 6	(i) Please clarify if the CSP has to be MEITY empanelled & (ii) also clarify that is meant by 'data security' like exactly what is expected from the bidder to be considered.	(i) MEITY compatible accepted. (ii) As per Govt. norms.
6	General	Please include CMMI Level 3 & ISO 27001 Company only can participate in this bid to maintain the quality of product	NA
7	The system should be ready to use software which is been already in existence and should be used by different organization for monitoring their HRMS services not less than 2 year at least. Clause 2.12 - Page 6	What is meant by ready to use software? As customization will be required as per tender requirement, it will not be exactly ready to use as per our understanding	Inbuilt software (Enterprise software) with the features as stated in the SNIT

3. Bidder / Company Name: Avisys Services Pvt. Ltd

Source of Query : Email from Niranjana Sonune <niranjana.sonune@avisys.in> dt.

02 Mar 2026 16:54:22

Clause 4.32 – Page 10

With reference to the above-mentioned Short Notice Inviting Tender (ECF No. 691196/ dated 24.02.2026), and **specifically Clause 4.32 concerning participation of OEM** or their authorized partner/vendor, it is respectfully submitted that the tender document does not clearly define the minimum credential requirements applicable to the OEM.

In order to ensure transparent compliance and uniform interpretation among bidders, we request clarification on the following:

SI No.	Query	Remarks
1	Whether any minimum financial eligibility criteria are applicable specifically to the OEM.	Nil
2	Whether the OEM must meet any minimum incorporation period beyond the stated product usage requirement.	Nil
3	Whether documentary proof of Intellectual Property (IP) ownership of the HRMS product is mandatory.	No
4	Whether SaaS-based HRMS providers developed on licensed or open-source frameworks qualify as OEM.	On license framework
5	Whether a bidder claiming OEM status must submit product ownership declaration or self-certification.	Yes, any one will do.
6	Whether exclusivity authorization from	Yes

	the OEM is mandatory for authorized partners to avoid conflict under Clause 4.33.	
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4. Bidder / Company Name: Web com (India) Pvt. Ltd.

Source of Query : Email from Shaukat Hayder <shaukat@webcomindia.biz> dt. 05 Mar 2026 10:16:58

SI No.	Bid Document Reference	Query	Remarks
1	Payroll Management Clause 2.4 - Page 4	Integration with accounting apps : Do we need to integrate the proposed MIS with existing accounting apps using API or using predefined module? Can we get more clarification on this point?	API integration is sufficient.
2		Investment declaration with mobile app : Is this section related to Self Declaration of Assets / Loans / etc. related to IT? Request for more clarification.	Not mandatory
3	Travel Expenses & Reimbursement Clause 2.6 - Page 4	More clarity required	As per SNIT
4	Survey & Acknowledgement Clause 2.6 - Page 4	More clarity required	As per SNIT
5	Security Management Clause 2.8 - Page 5	More clarity required	Not mandatory
6	Job Posting on Social Sites Clause 2.10 - Page 5	As a vendor do we need to post the Job Advertisements to Social Media? More clarity required	To be intimated in due course of time.
7	Timesheet Clause 2.11 - Page 5	More clarity required	Reports available under attendance module
8	The system should be ready to use software which is been already in existence and	We kindly request the authority to consider revising the required	As per SNIT

	should be used by different organization for monitoring their HRMS services not less than 2 year atleast Clause 2.12 - Page 6	usage period from 2 years to 1.5 years.	
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Digitally signed by
TAPAN SARMA
Date: 09-03-2026
13:52:37
(T. Sarma)
General Manager